



## Verify Contact

As of January 1, 2014, ICANN requires all accredited registrars to verify your new contact information.

You can read about ICANN's new policy at:

<http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy> [1].

In order to ensure your domain name remain active, upon the anniversary, modifications and any changes the contact must be verified. We are a reseller for OPENSRS and they likely will send an email to the contact like the picture below.

That email will have a link to a webpage that will have instructions. Failure to complete this process can eventually lead to the suspension of your domain name(s). As a reseller we are contacted prior to any suspensions of registrations that we resale and we do make reasonable efforts to work with the domain owner to avoid suspensions.

PLEASE BE AWARE that scams/phising email could be possible and some have [already been reported](#) [2] within days of the requirement by ICANN. So do carefully read any email that suggest links and may have attachments. If you are not sure the email is from us, or you have any questions, please contact us.

While we do not like this new requirement and regret that it will cause confusion and opportunity for scams, it is a fact. Again let us say to our customers that if you are unsure, contact us.

Sincerely,

**Cocoa Village Publishing**

SAMPLE OF EMAIL

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File Edit View Go Message Tools Help

Get Mail Write Chat Address Book Tag Reply All Delete

From Cocoa Village Publishing Reply Forward Archive Junk Delete

Subject **VERIFICATION REQUIRED - Please verify your domain name(s) as soon as possible** 12:51 PM

To [REDACTED] Other Actions ▾

Greetings,

Please read this important e-mail carefully.

Recently you registered, transferred or modified the contact information for one or more of your domain name(s). As of January 1, 2014, ICANN requires all accredited registrars to verify your new contact information. You can read about ICANN's new policy at: <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>.

[REDACTED]

In order to ensure your domain name remain active, you must now click the following link and follow the instructions provided:

[https://approve.domainadmin.com/registant/?verification\\_id=\[REDACTED\]](https://approve.domainadmin.com/registant/?verification_id=[REDACTED])

Failure to follow the above link and complete this process will eventually lead to the suspension of your domain name(s).

If you have any questions, please contact us.

Sincerely,

Cocoa Village Publishing

SAMPLE OF WEBPAGE



Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://approve.do...igq4K2qN&rid=37937

https://approve.domainadmin.com/registrator/?

RESELLER FRIENDLY  
**OPENSRS**  
SINCE 1999

## VERIFY YOUR CONTACT INFORMATION

Recently you registered, renewed or modified the contact information for the domain name(s):

[Redacted]

You will have also received a link to this page if we could not successfully deliver a WHOIS Data Reminder Policy (WDRP) or domain name expiration email.

You are required to verify the contact details below in order to ensure your domain name(s) remain active:

Email	First Name	Last Name
[Redacted]	[Redacted]	[Redacted]

To complete this process, please review our [domain registration terms and conditions](#)

I agree to the domain name Terms and Conditions

Please note that failing to complete this process will result in your domain name(s) being suspended.

Submit

**Source URL:** [https://cocoavillagepublishing.com/services/domain\\_registration/verify\\_contact](https://cocoavillagepublishing.com/services/domain_registration/verify_contact)

### Links

[1] <http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy>

### Cocoa Florida



[2] <http://domainnamewire.com/2014/01/04/domain-owner-alert-whois-verification-phishing-scams-have-already-begun/>