Services

Consulting [1]
We provide Information Technology consulting by hourly agreed upon rates and by contract.

Artwork [2]
We can commission artwork and create animated pictures from either different cells or pictures taken while artist paints.

Domain Registration [3]
Cocoa Village Publishing is an authorized reseller of domain registration for TUCOWS/OPENSRS and may provide consultation for you to register a domain name with other registrars providing that the registrar has adequately documented procedures.

Firewalls [4]
A firewall is a system designed to prevent unauthorized access to or from a private network. Because updating and changing software is important for security we have been asked to provide support for firewalls as a recurring service by customers. Upon request we can also quote as a per job labor fee to perform the similar services if preferred.

Internet Servers [5]
We have computers that host web sites [6], web sites that support Microsoft Front Page extensions, ftp [7] servers, mail gateways [8], mail list [9] servers, domain name [10] servers, sql servers, openldap servers, and more.

Publishing [11]
We support comon applications like Adobe InDesign [12] and Adobe Framemaker [13] to publish periodicals, manuals and books.

SSL Certificates [14]
Using OpenSSL we are able to implement the Secure Sockets Layer (SSL v2/v3) and Transport Layer Security (TLS v1) protocols as well as a full-strength general purpose cryptography library.

Website Design [15]
We can design and publish your website, work with your representative, or assist you to do it yourself in whole or part.

Terms and Conditions

The terms and conditions are on a separate web page for web site design.
Please review this web page:

https://www.cocoavillagepublishing.com/services/website_design/terms/ [16]

Consulting

We design, integrate and maintain information solutions, and we can apply the same knowledge and experience to your custom needs.

- Wide area and Local area Networking

- Network Adminstration

- Computer System Adminstration

- Information Servers

- Internet Applications

- Software Applications

- Security

- and computer migration, repair and disinfecting

Pricing

The following pricing is subject to change and is listed here for example. A minimum increment of time will be charged per incident typically one hour minimum and 15 minute increments if in vicinity and during typical business hours.

- **Work similar to layout of provided content in applications like Adobe Creative Cloud, and work similar to social media and information updates is assigned a rate of $100.00 per professional hour.**

- **Work similar to development for website content management systems like Drupal and Word Press is assigned a rate of $125.00 per professional hour.**

- **Software and Computer workstation installations and repairs, Surveillance systems, IP cameras are assigned a rate of $150.00 per professional hour.**

- **Server, Networking and Infrastructure work including unix system administration are assigned a rate of $200.00 per professional hour.**

- Enterprise Consulting including large scale planning for information, software, electrical and mechanical technologies
  are assigned a rate of $250.00 per professional hour.

Our rates can be discounted for recurring work with advance payment and agreement signed by both parties in advance. (retainer)

Remote Support

For remote support we are paying a legitimate business subscription with Team Viewer to support the latests versions. Note we also support the legacy version 12 (licensed)

TeamViewer [17] is a computer software package for remote control, desktop sharing, online meetings, web conferencing and file transfer between computers. TeamViewer can support Microsoft Windows, Mac OS X, Linux, Chrome OS, iOS, Android, Windows RT, Windows Phone 8 and BlackBerry operating systems. It is also possible to access a machine running TeamViewer with a web browser. This program is good for remote control of computers, collaboration and presentation features.

For technical support we may ask if you could install the 'Quick Support' or 'Host' program on your computer or application on your android phone. If so you can get the application from TeamViewer.com [18] or below we have links to a branded version and app stores.

- ## Quick Support for computers (Optimized for instant support, this small customer module does not require installation or administrator rights — download, double click, and give the provided ID and password to your supporter.)
  current version: **https://get.teamviewer.com/cvpub-quick-support** [19]
  legacy version 12: https://get.teamviewer.com/cvpub-help-v12 [20]

- ## Host (Install for for 24/7 access to remote computers. Please call us before using this for 24/7 program on your device, be aware that this software could be running all the time in the background, so we want to make sure it is the correct choice to support you.)
  current version: **https://get.teamviewer.com/cvpub-hos**t [21]
  legacy version 12: https://get.teamviewer.com/cvpub-host-v12 [22]

- ## Quick Join (Join meetings or presentations with this customer module. It requires no installation or administrator rights — just download, double click, and enter the session data given to you by your meeting organizer.)
  https://go.teamviewer.com/cvpub-quick-join **[23]**

- ## CELL PHONES. For cell phones it may be best to download the app from the appropriate vendor store.
  For example on iPhones the apple store link for **Quick Support**:
    https://apps.apple.com/us/app/teamviewer-quicksupport/id661649585 [24]
  For example on Androids the google play link for **Quick Support**:
    https://play.google.com/store/apps/details?id=com.teamviewer.quicksupport.marke [25]t
  For example on Androids the google play line for **Host**:
    https://play.google.com/store/apps/details?id=com.teamviewer.host.market [26]

PLEASE BE CAREFUL WITH ANY SOFTWARE, ESPECIALLY SOFTWARE LIKE ABOVE
THAT ALLOWS REMOTE ACCESS. IF DOUBTS CALL US.

Domain Registration

Cocoa Village Publishing is an authorized reseller of domain registration for TUCOWS/OPENSRS, however we can provide consultation for you to register a domain name with other registrars providing that the registrar has adequately documented procedures.

OpenSRS Retail Pricing:

For our customers that pay in advance for hosting Internet Services [5] we renew the base domain name annually at no additional cost. For your domain names you can arrange to have the name registered for up to a maximum of ten years into the future according to the ICANN [27] policy.

We do have customers who purchase additional registrations or registration only. As a reseller for OpenSRS **as of Summer 2017** for domain registrations not included in a package we are adjusting our prices to be $13 more than the OpenSRS wholesale price with a compounding discount of a dollar for each additional year paid in advance up to a maximum of ten years in advance. For example if registering and additional name or separate from hosting and the OpenSRS wholesale price is $11/year (.com) then our retail price is 11+13 = $24 year but, with a discount of one dollar for each additional year purchased (ten years in advance would be $195.00 = 24+23+22+21+20+19+18+17+16+15).*

OpenSRS website with wholesale pricing: https://opensrs.com/services/domains/domain-pricing/ [28]
(note, wholesale prices do not include transactions fees, volume requirements, operational and other misc. costs thus the retail price is greater)

[TERMS](#) **[29]**
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar.

FAQ

Q. Is your service automated, do I have to fill out a form somewhere to use your service?
A. No, pick the phone and call us or [message us](#) [30] and we as humans will answer the questions and enter the necessary information and changes on your behalf. We made the decision to use the KISS approach and not automate everything. Takes a little more effort, but avoids the problems that automation can cause.

Q. Why use a TUCOWS/OPENSRS reseller like [you](#) [31] to register or renew domain names?
A. Tucows/Opensrs has a good reputation and they are an [accredited registrar](#) [32], they support their resellers efficiently and promptly without long holds, they use [open source solutions](#) [33], you can go direct to their [simple web interfaces](#) [34] to change information and if the need arises you can request to switch resellers while keeping the same registrar.

Q. Why does it cost more than some other registrars?
A. Sometimes the wholesale cost of using Tucows/Opensrs to the reseller is more than some discount registrar sites offer, so our retail cost has to be more. We have considered signing up to resell for some discount registers, but decided not to because the support was not adequate in many cases (*many discounted registrars don't have a phone listed, or you get busy signals, on hold and no return to messages left at their voice mail*) and in the past we have assisted customers who have had unsavory experiences with their domains that were registered by bulk discount registrars and had to resort to legal action to correct. Sometime you get what you pay for.

Q. Could we become a reseller myself for Opensrs/Tucows and avoid the added retailing fee?
A. Why yes you can, but do you really want that overhead? If you have a few names, definitely not. The answer may be yes if your company needs to support a lot of domain names, outsource some of your support and you want direct access for your MIS or computer department. You will need to meet some minimum requirements, fill out a lot of paperwork, properly post your resellers information for public viewing, and probably put down a monetary deposit to qualify. For a nominal consulting fee we can help you set up this service internally. Call or contact us if this is something you are interested in.

Q. I used a different registrar, can you still support me?
A. Yes in most cases, however we could not directly handle billing for the name on your behalf, to make changes on your behalf we would need appropriate authorization granted, and if excessive labor is involved in making changes for that registrars settings we would need to ask for a nominal labor fee.

Domain Registration Limitations:

- Domain names use only letters, numbers, or hyphen ("-")
- Cannot begin or end with a hyphen
- .com, .net, .org and .info domain names should not exceed 67 characters total and may not be accepted if so by registration services.
- .info must have at least 3 characters not including .info
- Domain names are not case sensitive
- Domain names cannot include spaces

For more information: https://en.wikipedia.org/wiki/Domain_name [35]

Classic Domains that have been in use for a long time and viewers will be familiar with are listed below. We recommend when possible to reserve a *.com name because most viewers are familiar with that naming way.

us, biz, com [36], info [37], name, net, org [38]

.us is the country code top level domain name (ccTLD) designated for the United States of America. It was established in 1985. The registry is operated by an American company, in the United States and overseen by the Department of Commerce.

.biz is a restricted gTLD approved by ICANN in 2001. The .biz TLD is the first TLD dedicated to the needs of businesses worldwide. In order to register a .biz domain the registry requires that the site be used for business purposes.

.info is a gTLD approved by ICANN in late 2000. The .info TLD is not restricted by purpose

.com is an existing gTLD that was around before the creation of ICANN. The name was originally intended for commercial usage, but is now commonly used for any purpose and is not restricted.

.net is an existing gTLD that was around before the creation of ICANN. The name was originally intended for technical usage like networks, but is now commonly used and is not restricted by purpose.

.org is an existing gTLD that was around before the creation of ICANN. The name was originally intended for usage by organizations, but is now commonly used and is not restricted by purpose.

.name A generic Top Level Domain (gTLD) that became available in January 2002, designed specifically for individuals. **.name** is a space on the Internet that provides people with the ability to create their own digital online identities.

WHOIS **[39]**

WHOIS is a tool that is used to look up records in a Registrar database. Each record within the Registrar database has a "handle" (a unique identifier assigned to it), a name, a record type, and various other fields. The WHOIS service provides a means for searching on these specific fields.

To use WHOIS for a domain search, simply type in the domain you are looking for. This domain must be a second-level domain, for example "example.com". Domains with a "www" or third-level domains like "my.example.com" are not contained within WHOIS. The default action for WHOIS is to only search for domain records, however you can do other types of searches by using specific keywords.

If the domain you are searching for is not contained within the Registrar's WHOIS database, WHOIS should access the Shared Registry System and the WHOIS services of other remote Registrars to satisfy the domain name search.

> **A note about** WHOIS **[39]:**
> With the new shared registration system model, the nature of the WHOIS server has changed. Traditionally, the InterNIC maintained the WHOIS server for .com, .net and .org domain names, and a single query returned full whois data including registrant, administrative contact, billing contact, technical contact, and nameserver information. Under the new system, the registry WHOIS simply contains information on which Registrar is authoritative for a given domain.

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*prices are subject to change without notification and due to the possibility of publication errors or

industry changes, the prices are not guaranteed prior to purchase.

> *For pricing of $24 annual with compounded one dollar discount the price for one to ten years is as follows:*
> *one year in advance = $24.00*
> *two years in advance = 24+23 = $47.00*
> *three years in advance = 47+22 = $69.00*
> *four years in advance = 69+21 = $90.00*
> *five years in advance = 90+20 = $110.00*
> *six years in advance = 110+19 = $129.00*
> *seven years in advance = 129+18 = $147.00*
> *eight years in advance = 147+17 = $164.00*
> *nine years in advance = 164+16 = $180.00*
> *ten years in advance = 180+15 = $195.00*

TERMS

This page and sub pages are historic and were a requirement by OpenSRS for resellers to post terms for the classic domain names.

For all domains sold the terms of Internet Corporation for Assigned Names and Numbers, ICANN [40], apply and as a reseller for OPENSRS [41] the terms of that registration company apply.

More terms that are specific for ICANN [40]:

- Registrants' Benefits and Responsibilities:
  http://www.icann.org/en/resources/registrars/registrant-rights/benefits [42]

us [43], biz [44], ca [45], com [46], info [47], net [48], org [49], tv [50], uk [51] cc [52]

us TERMS [53]
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
domain registration terms for .us [53]

.biz TERMS [54]
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/biz [54]

.info TERMS [55]
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the

terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/info [55]

.com .net .org [TERMS](#) **[56]**
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/gTLD [57]

.cc [TERMS](#) **[58]**
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/cc [58]

.tv [TERMS](#) **[59]**
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/tv/ [60]

.ca [TERMS](#) **[29]**
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/ca/ [61]

The co.uk and .org.uk Opportunity [TERMS](#) **[62]**
Note that registrars that we represent provide agreements that the customer is responsible to understand and agree when participating in domain registration with the registrar. Please read the terms available at the following hyperlink and ask us if you have questions:
/services/domain_registration/terms/uk/ [62]

Verify Contact

As of January 1, 2014, ICANN requires all accredited registrars to verify your new contact information.
You can read about ICANN's new policy at:
http://www.icann.org/en/resources/registrars/raa/approved-with-specs-27jun13-en.htm#whois-accuracy **[63].**

In order to ensure your domain name remain active, upon the anniverary, modifcations and any changes the contact must be verified. We are a reseller for OPENSRS and they likely will send an email to the contact like the picture below.

That email will have a link to a webpage that will have instructions. Failure to complete this process can eventually lead to the suspension of your domain name(s). As a reseller we are contacted prior to any suspensions of registrations that we resale and we do make reasonable efforts to work with the domain owner to avoid suspensions.

PLEASE BE AWARE that scams/phising email could be possible and some have [already been reported](#) [64] within days of the requirement by ICANN. So do carefully read any email that
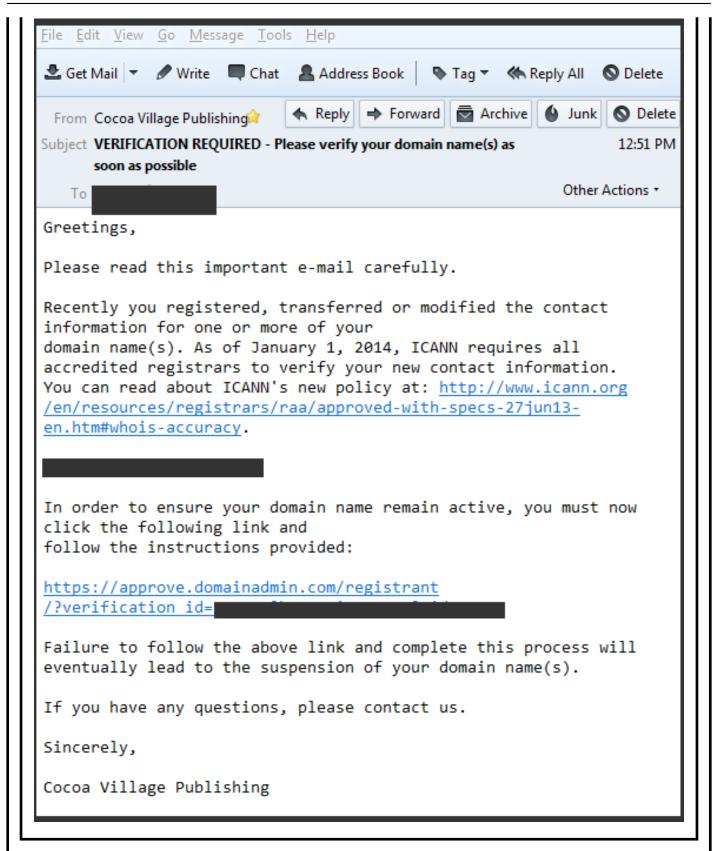
suggest links and may have attachments. If you are not sure the email is from us, or you have any questions, please contact us.

While we do not like this new requirement and reqret that it will cause confusion and opportunity for scams, it is a fact. Again let us say to our customers that if you are unsure, contact us.
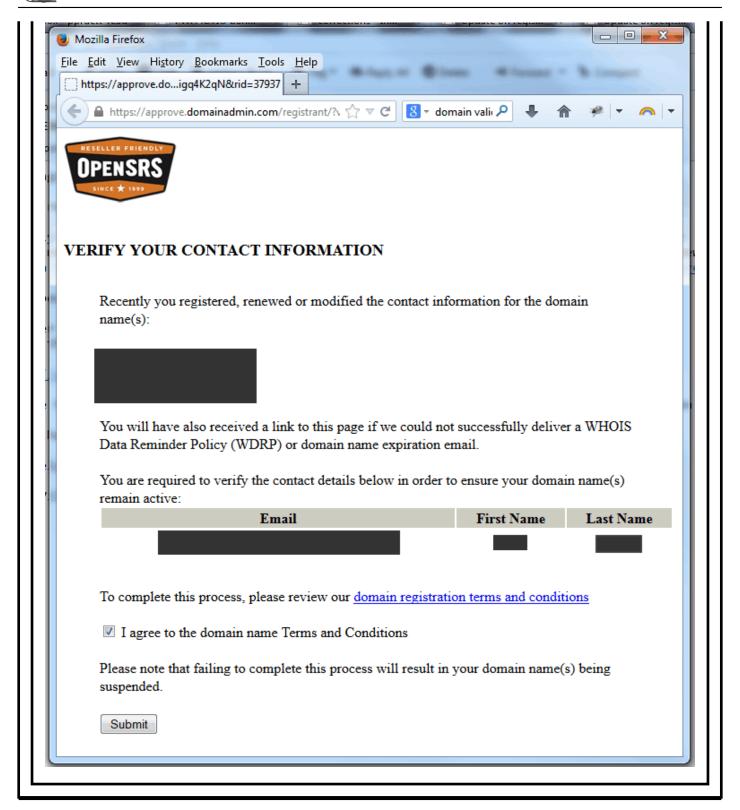
Sincerely,

Cocoa Village Publishing

SAMPLE OF EMAIL

File Edit View Go Message Tools Help

⬇ Get Mail ▾ ✎ Write 💬 Chat 👤 Address Book 🏷 Tag ▾ ↩ Reply All ⊘ Delete

From Cocoa Village Publishing⭐   ↩ Reply → Forward ✉ Archive 🔥 Junk ⊘ Delete

Subject **VERIFICATION REQUIRED - Please verify your domain name(s) as**   12:51 PM
soon as possible

To ▮▮▮▮▮▮▮▮▮   Other Actions ▾

Greetings,

Please read this important e-mail carefully.

Recently you registered, transferred or modified the contact
information for one or more of your
domain name(s). As of January 1, 2014, ICANN requires all
accredited registrars to verify your new contact information.
You can read about ICANN's new policy at: http://www.icann.org
/en/resources/registrars/raa/approved-with-specs-27jun13-
en.htm#whois-accuracy.

▮▮▮▮▮▮▮▮▮▮▮▮▮▮

In order to ensure your domain name remain active, you must now
click the following link and
follow the instructions provided:

https://approve.domainadmin.com/registrant
/?verification id=▮▮▮▮▮▮▮▮▮▮▮▮▮▮

Failure to follow the above link and complete this process will
eventually lead to the suspension of your domain name(s).

If you have any questions, please contact us.

Sincerely,

Cocoa Village Publishing

SAMPLE OF WEBPAGE

Internet Servers

We have computers that host web sites, web sites that support Microsoft Front Page extensions, ftp servers, mail gateways, mail list servers, sql servers, openldap servers, and more.

Web Server [6]: We provide you a folder with space on our web server, more space available by option. The Web Site comes with an account which provides remote access and email addresses.

Microsoft FrontPage Extension for Web Server: The Microsoft FrontPage Extension Software can be added to the web server and configured to allow for convenient remote editing and support with Microsoft's Front Page applications.

FTP Server **[7]**: We provide you a folder with space on our ftp servers, more space available by option. The FTP site comes with an account which provides remote access and email addresses (see price list for quantity). If the customer decides on the option of having their own internet, domain name, the ftp servers will support it.

Mail Gateway **[8]**: We support virtual electronic electronic mail services for customers who use our services to support their Internet domain name.

Mail List Servers [65]: We provide mail list services using the mail list program Mail Man, www.list.org [66] and mail server Sendmail. The mail list services allow the customer to maintain a mail list that individuals with electronic mail may subscribe, unsubscribe to. The Customer may elect to make the service open, restricted or moderated to postings by individuals. Digest services may be setup. A website interface is available to the customer to facilitate subscribing and un-subscribing to the mail list. We recommend that you consider the need to have two mail lists with one for only sending notices and another list that can receive notices and allow subscribers to reply. You may also select to moderate the lists. Please see the price list for options and additional details.

Domain Name Servers **[10]**: We provide Primary and Secondary Internet Domain Name Services, like registering and resolving www.cocoavillage.com [67]

Specialized Servers **[68]**: [69] We provide customized open source server solutions.

SQL Servers: We provide support for the open source SQL servers: MySQL [70] and PostgreSQL [71].

LDAP Server: We provide support for the open source LDAP server: OpenLDAP. [72]

Instant Messaging Server: We provide support for the open source JABBER server: Jabber. [73]

Web Site Design

We can design and publish your website, work with your representative, or assist you to do it yourself in whole or part. We can host your web site on our servers [74] (virtual hosting), host a dedicated [75] server just for your needs, or publish to your server with sufficient access.

Click on the question to read the web page that answers:

What do I need to consider when I want to get a web site started **[76]?**

We can incorporate your unique information about your industry, provide your company with a custom made design and help you expand with advertising using the Internet.

For information about hosting, recurring fees for keeping a website on the internet, see services/internet_servers/web [6]

Pricing, Terms and Quotes

Please review terms on a separate page:
Web Site Design Terms and Conditions **[77]**

Custom Web Sites:

For estimating the price of custom web site design we determine the type and amount of professional time to create the web pages with the information you give us. The estimation of the type and amount of professional hours for a task is made by someone who is familiar with the service.

For a quote of a custom web site we will require a retainer fee which can be applied to the cost if we are asked to proceed. Because requirements may not be clearly defined or may change for custom work we may quote with milestones to allow mutual renegotiate between milestones if requirements change.

For the following packages we include the pricing for one year of service, *Note prices are subject to change.*

Business Card Website

This price includes the steps to make simple website with one page having the equivalent information that would be on a business card, the setup and support of a domain name, the labor to make it work, upto 5 email boxes or email forwarding and the website with business card information all for one year:
Price for setup & One year of service

($176 *setup fee*) + ($68 *year website and *domain subscription*) = $ 244.00

- Register Internet Domain Name and setup it to resolve for email and website.
- One page website with the business card information.
- Limited or No access for changes, arrange changes through Provider. See full website for non limited changes.
- Upto 5 email boxes and Virtual email forwarding using the Internet domain name.

One Page Website

This price includes the steps to have a simple one page website with text and up to 4 pictures that when printed would be approximately a letter size page: domain name setup, the labor to make it work, the email box or email forwarding and the website with the web page all for one year:
Price for setup & One year of service

($264 *setup fee*) + ($100 *year website and *domain subscription*) = $ 364.00

- Register Internet Domain Name and setup it to resolve for email and website.
- One page website with business card information, two pictures and three nominal paragraphs.
- Upto 5 email boxe\s and Virtual email forwarding for the Internet domain name.
- Limited Access access to change (to limit number pages), changes arranged through provider. See full website for non limited changes.

Simple Brochure Web Site

This price includes five nominal web pages; domain name setup, the labor to make it work, email boxes or email forwarding and the website that can hold up to 100 megabytes of additional information all for one year:
Price for setup & One year of service
($88 *office fee* + $1,760 *web authoring*) + ($280 *year website and *domain subscription*) = $ 2,128.00

The customer may elect to defer the annual payment for website subscription and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual. The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payments.

- Register Internet Domain Name and setup it to resolve for email and website
- 20 Email boxes and or forwarding of email using the Internet domain name.
- 5 web pages to start with, and you can add more web pages up to 100 megabytes.
- Up to 160 million bytes of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 3,200 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to use a dedicated server which we can provide.

Simple Shopping Cart Web Site, Secure with SSL

This price includes up to five general web pages and nominal setup of the shopping cart; domain name setup, the labor to make it work, email boxes or email forwarding and the website. The selected shopping cart will open source, can be modified, and transportable by the customer.

Price for setup:
One time fees: ($88 office fee + $3,520 website programming = $3,608)

Note the setup is for the nominal training for customer and nominal graphics. The shopping cart software has user and adminstration interfaces. For example we can help setup 40 items with pictures, art and information provided by customer. Customer has authorization to modify, delete and add items. We are available to negotiate additional labor fees to do ongoing maintenance of inventory if customer prefers.

Recurring fees: (?? cost of digital certificate, *geo-trust chained (wholesale) $28.00, retail $79, or verisign $300+ - no fee if self signed)* + $480 *year website and *domain subscription* = $ 480.00 + certificate cost (estimate $28) = $508   Note the customer may select which certificate company to pay for.
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The customer may elect to defer the annual payment for website subscription and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual. The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payments.

 Notes about credit cards and shopping Carts:

 If you already have a credit card service you may wish to receive email notification of purchase and then hand process the purchase rather pay gateway fees necessary to process and get authorization code while customer is on the website. Setting up the shopping cart software to complete, batch, the sale will add complexity and labor and also require that your selected credit card service supports it without excessive customization, please call us about this with your questions.
 *Note that this pricing does not include the charges by the merchant service that you will contract with for processing credit cards. Prices for Credit Card Merchant Services vary, for example a nominal price **may be** around $300 for setup and purchase of equipment/software and around $0.30 per transaction , $20 month for gateway fees, about 2.35% of purchases, and probably monthly minimums on fees of about $35 so all together you can expect to spend to the credit card company around $55/month even if no purchases are made. We do not assess these fees we only mention them here to give you nominal numbers to review when deciding on a merchant service.*

- Register Internet Domain Name and setup it to resolve for email and website
- Register for Certificate to use with SSL and domain name and set it up on server
- 20 Email boxes and or forwarding of email using the Internet domain name.
- Setup shopping cart so that inventory can be edited through website interface. Purchases can be sent by email, saved for pickup, or passed to merchant services that we have sufficient access and knowledge of like credit card authorization service like authorize.net [78], cybercash [79], or www.cardservice.com [80] quick link for secure services.
- The source code for the website and shopping cart is "open source [81]" and upon completion and payment for development the code will be available for the customer to download and review. The web pages are the property of the customer upon completion and payment by customer.
- Up to 160 million bytes of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 3,200 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to use a dedicated server which we can provide.
- The website for hosting the shopping cart is considered a Ecommerce Server. See also the documentation at http://cocoavillagepublishing.com/services/internet_servers/web/#SecureCommerceServer

* For websites that we host and that we are the register of the domain name we will waive the renewal of the website domain name upto $24/year retail value (.com, .net, .org. and .us names for example), Under special situations if the certificate signing company offers significant rebates the certificate may be waive

Web Site Hosting

Prices

Business Card Web Site, For economic reasons you may only require the equivalent of a business card on the website (upgrade to a web site to allow remote editing):

- $48.00 per year and a one time office setup fee of $39.00
- Virtual email forwarding for the Internet domain name.
- Up to a gigabit (0.122 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 2,440 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.

Limited Web Site, For economic reasons you may only want just a few fixed pages on the website like a brochure. (upgrade to a professional web site to allow remote editing):

- $80.00 per year and a one time office setup fee of $39.00
- Virtual email forwarding for the Internet domain name.
- Up to a gigabit (0.122 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 2,440 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.

Redirecting a Professional Web Siteand E-Mail,
No space on our server, not applicable, we redirect to your existing web site and email address elsewhere. This service provides support of domain name for website and email redirection:

- $ 60.00 per year, Office setup fees waived for annual (year) payment.
- Virtual email forwarding for the Internet domain name.
- Up to a gigabit (0.122 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 2,440 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.
- (see options for extra features)

Virtual Web Site,
Up to 20 gigabits of space, up to 28 mail accounts. Support of CGI, SSL, PHP and MySQL activated upon request.
A labor charge per professional hour will be requested if customer requires additional assistance, and a subscription of:

- $280.00 per year. Office setup fees waived for annual (year) payment.
  - *The customer may elect to defer the annual payment and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual.. **Office setup fee $28.00 applies for less than one year of service. The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payment**:* $154.00 for six months, $ 80.50 for three months, or $ 28.00 per month,
- Up to a gigabit (0.122 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 2,440 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.
- (see options for extra features)

Professional Virtual Web Site
Up to 40 gigabits of space, up to 38 mail accounts. **Support of CGI, SSL, PHP, MySQL, approved opensource framework-content-relational management systems using PHP and MySQL activated upon request.**
A labor charge per professional hour will be requested if customer requires additional assistance, and a subscription of:

- $380.00 per year. Office setup fees waived for annual (year) payment.
  - *The customer may elect to defer the annual payment and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual.. **Office setup fee $38.00 applies for less than one year of service. The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payment**:* $209.00 for six months, $ 109.25 for three months, or $ 38.00 per month
- For the SSL certificate we could setup a self signed certificate that won't cost fees, however that will cause users to get a warning message and you may prefer to pay for a certificate signed by an agency recognized by web browsers. If the certificate signing company offers significant rebate, this price may be waived for first instance if customer purchases other recurring services.

- Up to two gigabits (0.244 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 4,880 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.
- Support for upto two independent websites for same business entity. Extra resources associated with this service like more domains and certificates are invoiced at an addiitonal retail cost. For example if we are the registrar for five domains used for five websites we could cover the annual cost for one of the domain renewals, one domain validated SSL, and invoice for the other four at retail.
- (see options [82] for extra features)

E-Commerce Service

Installation and configuration for E-Commerce Application, SSL, including up to 48 gigabits of space, nominal support for an open source solution we support, and up to 48 mail accounts;
An example of a solution would be nominal support (not to include inventory migration) for configuration of an open source application that we support. Examples are the shopping carts www.zencart.com [83] and Drupal Commerce [84]. A fee per professional hour will be requested if customer requires additional assistance, and a subscription of:

- $480.00 per year. Office setup fees waived for annual (year) payment.
  - *The customer may elect to defer the annual payment and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual. **Office setup fee $48.00 applies for less than one year of service. The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payment***: $264.00 for six months, $138.00 for three months, or $48.00 per month.
- For the SSL certificate we could setup a self signed certificate that won't cost fees, however that will cause users to get a warning message and you may prefer to pay for a certificate signed by an agency recognized by web browsers. If the certificate signing company offers significant rebate, this price may be waived for first instance if customer purchases other recurring services.
- Up to two gigabits (0.244 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 4,880 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.
- Support for upto two independent websites for same business entity. Extra resources associated with this service like more domains and certificates are invoiced at an addiitonal retail cost. For example if we are the registrar for five domains used for five websites we could cover the annual cost for one of the domain renewals, one domain validated SSL, and invoice for the other four at retail.
- (see options [85] for extra features)

Pemium Virtual Web Service

Up to 58 gigabits of space, up to 68 mail accounts for upto 5 separate sites by same business entity. **Support of CGI, SSL, PHP, MySQL, approved opensource framework-content-relational management systems using PHP and MySQL activated upon request.**
A labor charge per professional hour will be requested if customer requires additional assistance, and a subscription of:

- $580.00 per year. Office setup fees waived for annual (year) payment.
  - *The customer may elect to defer the annual payment and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual.. **Office setup fee $68.00 applies for committment of less than one year of service. The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payment**:* $319.00 for six months, $166.75 for three months, or $58.00 per month
- For the SSL certificate we could setup a self signed certificate that won't cost fees, however that will cause users to get a warning message and you may prefer to pay for a certificate signed by an agency recognized by web browsers. If the certificate signing company offers significant rebate, this price may be waived for first instance if customer purchases other recurring services.
- Up to two gigabits (0.244 gigabytes) of daily data transfer *(for example if a nominal web page is about 50 Kbytes and that would be about 4,880 nominal web pages a day)*. If you need more we can negotiate additional fees and make hosting changes to assure nominal performance, however our experience is that you will prefer to migrate to a dedicated server which we can provide.
- Support for upto five independent websites for same business entity. Extra resources associated with this service like more domains and certificates are invoiced at an addiitonal retail cost. For example if we are the registrar for five domains used for five websites we could cover the annual cost for one of the domain renewals, one domain validated SSL, and invoice for the other four at retail.
- (see options [82] for extra features)

SERVER OPTIONS

INFORMATION SERVER OPTIONS, setup fees negotiated upon labor time to setup. *The customer may elect to defer the annual payment and make semiannual payments at a rate that would be 10% more than annual, quarterly at 15% more than annual, or monthly at 20% more than annual. **The customer shall be responsible for returning payments in timely manner. The company shall not be responsible to remind customer to make payment:***

OPTIONS (options may already included in some subscriptions)	PRICE
Each Extra Mail Box Account (note some services already include extra mail boxes, and may prefer to use an alias or forwarding in some situations, ask us if unsure).	+ $ 2.50 per month, + $ 13.75 for six months, or + $ 25.00 per year
Extra 6 gigabits hard drive space	+ $ 6.00 per month, + $ 33.00 for six months, or + $ 60.00 per year
Custom Web Site CGIs A setup fee may be required depending upon type of services required, and execution of cgi will be through a wrapper like suEXEC.	STANDARD Contact us to turn on and explain usage
Server side scripting A setup fee may be required depending upon	STANDARD

type of services required	Contact us to turn on and explain usage
Custom Search Engine (ht//dig) A setup fee may be required depending upon type of services required.	• + $ 10.00 per month, • + $ 55.00 for six months, or • + $100.00 per year
Shared SQL Server Support We can support MySQL [86]. Call for details. A setup fee may be required depending upon type of services required.	• standard for some services or • + $ 10.00 per month, • + $ 55.00 for six months, or • + $100.00 per year
SSL Server We can support mod_ssl and OpenSSL, this option is included in the web server subscription listed under item 3.1.5 Secure Commerce Server, SSL. There are setup fees required for the secure certificate.	• standard for some services or • + $ 10.00 per month, • + $ 55.00 for six months, or • + $100.00 per year
Shopping Cart Support We can support several opensource solutions. Call for details. A setup fee may be required depending upon type of services required.	• may be standard for some services or • + $ 10.00 per month, • + $ 55.00 for six months, or • + $100.00 per year
OTHER? We are willing to consider additional services and applications especially if they are open source [33].	• call

Notes about credit cards and shopping Carts:
If you already have a credit card service you may wish to receive email notification of purchase and then hand process the purchase rather pay gateway fees necessary to process and get authorization code while customer is on the website. Setting up the shopping cart software to complete, batch, the sale will add complexity and labor and also require that your selected credit card service supports it without excessive customization, please call us about this with your questions.
*Note that this pricing does not include the charges by the merchant service that you will contract with for processing credit cards. Prices for Credit Card Merchant Services vary, for example a nominal price **may be** around $300 for setup and purchase of equipment/software and around $0.30 per transaction , $20 month for gateway fees, about 2.35% of purchases, and probably monthly minimums on fees of about $35 so all together you can expect to spend to the credit card company around $55/month even if no purchases are made. We do not assess these fees we only mention them here to give you nominal numbers to expect from a merchant service.*

Source URL: https://cocoavillagepublishing.com/services/index.html

Links

[1] https://cocoavillagepublishing.com/services/consulting
[2] https://cocoavillagepublishing.com/services/artwork
[3] https://cocoavillagepublishing.com/services/domain_registration
[4] https://cocoavillagepublishing.com/services/firewalls
[5] https://cocoavillagepublishing.com/services/internet_servers
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